

## General Terms and Conditions

The following terms and conditions apply to all Internet initiatives, Webinar VIP Congress of the Reflexion Medical Network nv/sa (RMN) group and its subsidiaries, hereinafter collectively referred to as "our company". Each user is assumed to have taken note of the following conditions, to understand them, to tacitly agree to them and to be bound by them. He also gives his consent to process the personal data communicated by him as specified below. The possible invalidity of a provision, in any sense, does not affect the enforceability of all the other provisions, as defined below, of the personal data communicated by a user.

### Liability

Our company endeavours to provide you with the most complete, reliable and up-to-date information possible. However, if we notice any shortcomings, they will be corrected or adapted as soon as possible. Nevertheless, these precautions do not offer a full guarantee regarding the accuracy and quality of the information provided.

No rights of any kind may be derived from the contents of this information. Unless it's expressly stated otherwise, the information is of a general nature, not adapted to circumstances specific to a particular purpose or individual or to individualised clinical use.

Our company excludes all liability for direct, indirect, incidental or an exceptional damage of any kind (loss of profit, loss of opportunity, damage caused by negligence or forgetfulness in the provision, compilation, assembling, writing, interpretation, reporting and dissemination of information ...), which results from or is in any way related to the offers and web pages published by our company. This is regardless of whether our company was aware of the possibility of such damage occurring.

The responsibility for the articles and photographs lies with the author of the article or the creator of the photograph.

We cannot be held liable for any direct or indirect damage resulting from the use of information obtained through our company. The user himself is responsible for checking the accuracy, completeness or usefulness of the information available.

Neither can we be held responsible for any malfunctions, interruptions or errors in the delivering of the data or for the consequences thereof (work stoppage, damage to your programmes or equipment); claims for any financial compensation are therefore excluded.

This disclaimer is obviously not intended to exclude liability in matters for which one cannot be indemnified under common law.

### Copyright

All data and information provided are the property of RMN or its subsidiaries

In order to respect existing copyrights, the adaptation, reproduction, selling or modification of files, the use of data for unlawful purposes, the public communication of information to

third parties, storing of information in a database and the use of the data for a purpose other than that for which this website is intended (i.e. the provision of professional or scientific information for healthcare professionals) are prohibited without the prior written consent of the copyright holder. The required reproduction rights are indispensable.

For downloading and copying data for personal use, disclosure only within the family circle and short quotations from articles, no permission is needed, provided that acknowledgement of the source is permitted. Any use for commercial purposes is strictly prohibited.

However, for the reproduction or use of multimedia information (image, sound, software, videos, ...), a prior permission is always required.

Some names, signs or logos on this website are registered trademarks. They are owned by our company and are protected by both national and international laws. Consequently, users may not use these trademarks without the prior, written consent of our company.

If you have the opportunity to make your own contribution to our website, you may not forward any works that are protected by intellectual property rights unless you yourself possess the rights or you have at least obtained the necessary prior written consent. In all cases, you shall indemnify our company against claims from third parties and only take over the follow-up and settlement of a possible dispute.

## Privacy policy

Our company takes all measures to protect your privacy as much as possible and to comply with the standards provided by the new General Data Protection Regulation (GDPR), a legislation on the processing and protection of personal data. For example, security measures have been put in place to prevent the loss, unlawful use or alteration of information that we receive on our website.

### Processing of personal data

We may process the personal data about you due to the fact that you use our services and/or because you provide it to us yourself while filling in a contact form on the website.

Your personal data may be processed and used:

- for the sale and/or promotion of our services;
- for managing your subscription(s);
- to improve the content of our products and our website;
- To contact you for marketing purposes;
- To carry out a market research;
- to notify you of any orders;
- to be able to offer you an optimal service.

The collected information is not publicly accessible. Consultation is only possible by authorised persons within the scope of their duties. This data is processed only for internal purposes.

## Purposes of the processing

- Delivering the subscription related publications to the customer.
- Delivering other information on behalf of the subscribers.
- Calculating, recording and collecting subscription fees, including handing over the claims to the third parties.
- Other internal management activities.
- Handling of disputes.
- Performing an audit.

## Personal data being processed

Our company can process the following personal data:

- Name, first names, title, sex, date of birth, e-mail address, street name, street number, postal code, place of residence, telephone number and bank account number of the subscriber.
- Details regarding education, job title or profession if relevant to the nature of the publication.
- RIZIV/INAMI-number.
- Data relating to the subscription.
- Data for calculating, recording and collecting subscription fees.
- An indication of the reason for determination of the subscription.

You guarantee that the data you provide is correct and complete. The provision of incorrect data or data belonging to third parties may result in a temporary or permanent ban on access (in whole or in part) to the products and services of our company.

## Sharing with others

Only the user's surname, first name and shipping address may, if necessary, be disclosed to the authorised persons processing the data and their principals, as well as to the third parties. This is permitted for the dissemination of useful information; also for commercial purposes, unless you do not agree. Objections can be made at any time at the end of the registration procedure. This will put you on a Robinson list. This is a list of names and addresses of people who no longer wish to receive undelivered, addressed advertising material.

E-mail addresses, date of birth, mobile phone or telephone numbers are in no way passed on, rented or sold to third parties, in whole or in part, nor are they used for commercial purposes.

Personal data can only be transferred at the request of judicial authorities or police services, without the prior consent of the holder.

Personal data will not be kept longer than strictly necessary to realise the objectives. Retaining data for longer is only permitted if this is essential for compliance with a legal retention obligation.

If you do not want us to save your information in our database and only want your data to be used for shipping the ordered item, please notify us by [e-mail](#) or by letter to Reflexion Medical Network nv, Varenslaan 6, 1950 Kraainem.

## Usage of Cookies

We also collect non-personal data through an automated way, such as cookies. The information we collect in this way includes the IP address, device type, browser type, operating system, language preferences, referring URLs, information on actions performed. This information is used for the analysis of non-personal marketing information, such as research into the most frequently used browser, in order to improve our offers.

Our company uses cookies, among other things, to prevent you from having to log in again each time you visit our digital systems (websites, webinars, etc.). These are small files that our server sends to your computer. This data is stored on the user's hard disk and sent to the administrator of the visited website at each visit. This enables us to easily recognise you as a visitor and to avoid having to re-enter your user name and password each time you visit.

The visitor of one of our digital services (website, webinar, ...) accepts the use of cookies by our company. If cookies are deactivated in your browser, we cannot guarantee optimal functioning of the website.

And last but not least, information is collected in log files. This information is only used in a globalised form; it does not contain any identification of an individual user. Our company can use this information for internal purposes, such as traffic and profile analysis, and thus better adapt the service offer to the needs of the users. This is to prevent you from receiving unnecessary or irrelevant information.

## Right of access and correction

Upon proof of identity, every user has the right to inspect the data collected at any time upon written request. Subsequently, incorrect or incomplete data may be corrected or deleted on an ongoing basis.

We preserve the right to modify the present privacy statement at any time, but undertake to inform the users thereof via the website or e-mail.

## Security

Our company takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised changes. Our digital services use a high-level SSL certificate to prevent your personal data from falling into the wrong hands.

If you have the impression that your data is not properly secured or that there are indications of misuse, or if you would like more information about the security of your personal data collected by our company, please contact us using the details below:

Reflexion Medical Network nv

Varenslaan 6, 1950 Kraainem

+32 2 785 07 20

privacy@rmnet.be

## Providing a link to a website

Placing a hyperlink on your own website to the home page of our company's website or our webinar platforms is not possible unless you have previously contacted our webmaster and obtained the express permission of our company. The full URL address of our company's website must be clearly visible

Our company is not responsible for the disclosure of third-party information files linked to your webpage. Linking does not imply an endorsement of these files and does not mean that there's a cooperation between our company and the operators of that other website.

Our company does not make any express or implied statement about the correctness or completeness of data on the linked websites. It is impossible to check all information for content.

Nor does our company thereby endorse the products or services described on this website/platform.

Accessing and using other internet sites linked to this website/platform takes place at your own risk.

Our company, its employees, representatives, licensees and business partners will be protected and indemnified against all judicial and extrajudicial claims, including the costs for legal assistance, accountants e.g. made by third parties as a result of shortcomings in the content or availability of the linked website, its existence or use, or any infringement of any statutory regulation or the rights of third parties.

The Company reserves the right to terminate any link at any time.

## Financial information

All provided data are for general information purposes that only and may be changed by our company at any time without any warning.

## Rules for participation in discussion groups

By means of various forums there's a possibility created to have a discussion with other visitors of the website/platform online. In this way, everyone with the same interest can read messages and answer questions. To prevent misuse, some rules of conduct are imposed on the users of these discussion forums.

Respect for intellectual property rights: it is forbidden to send works that are protected by a copyright or wherefore an industrial property right has been registered, without having any permission to do so or without actually owning the said rights. The user indemnifies our company in all cases against any claim by a third party.

Respecting current legislation: all statements that harm people or institutions in any way are prohibited. This includes statements that are contrary to public order and morality, that are insulting or discriminatory, defamatory or offensive, illegal or incorrect. It is also forbidden to send data that affects the private life of the users that incite to racial hatred and xenophobia or amount to unauthorised publicity. The conscious or unconscious violation of national or international laws is also prohibited.

Job offers, job searches, commercial information or any other non-relevant messages do not belong on the forum.

The messages sent must not contain viruses or have technical defects, nor must they harm other computers or servers.

In the event of non-compliance with these conditions, our company has the right to terminate the contract without prior warning:

- Deleting messages that violate intellectual property rights or applicable laws.
- To close discussions.
- Refusing the access to the discussion forum due to the repeated sending of the inappropriate messages referred above. No reasons need be given for this refusal.
- Informing the police or judicial authorities in case of serious improper behaviour.

By using the forums, the visitor accepts the publication of his/her name and e-mail address on the web page. However, these data may not be used by other users for commercial or illegal purposes (spamming, stalking...).

Our company is not responsible for the content of the messages due to lack of control, nor for the content of other websites that may be linked to the forums through a hyperlink, nor for the use by third parties of e-mail addresses listed on the forums.

## Disputes

All disputes and claims relating to the subject matter discussed on this website are governed by Belgian law. The user undertakes to submit to the exclusive jurisdiction of the courts of Brussels, without prejudice to the right of our company to sue in any other competent court.

This page may be changed at the discretion of RMN, without liability for the consequences of this change. Problems can of course be reported to us at any time.

Last updated on 23 January 2020.